

PRIVACY POLICY

Last Updated: 18 June 2026

Welcome to Your MUSE app ("App", "Platform", "Service", "we", "us", "our").

This Privacy Policy explains how we collect, use, store, and protect your information when you use the App.

1. Information We Collect

By using the App you consent to us collecting and processing your provided data according to the terms of this Privacy Policy.

Account Information

When you register, we may collect:

- Name
- Email address
- Username
- Profile photo
- Password

Subscription Information

Payments are processed through third-party providers, such as Apple App Store and Google Play, Stripe or other platforms.

We do not receive or store full payment card information.

User Content

We collect content you voluntarily provide, including:

- Community posts
- Photos
- Comments
- Messages
- Journal entries
- Challenge and Ritual participation
- Event participation information

Device Information

We may collect:

- Device type
- Operating system
- IP address
- App version
- Language preferences
- Diagnostic information

Analytics Information

We may collect information regarding:

- Feature usage
- Session duration
- User interactions
- Performance metrics

2. How We Use Information

We use information to:

- Operate the Service
- Provide subscriptions
- Manage accounts
- Deliver community features
- Facilitate events and calls
- Improve user experience
- Analyze usage patterns
- Respond to support requests
- Protect community safety
- Comply with legal obligations

3. Legal Basis for Processing (GDPR)

Where applicable, we process information based on:

- Contract performance
- User consent
- Legitimate interests
- Legal obligations

4. Journal Privacy

Journal entries are intended to remain private.

They are not visible to other users unless specifically shared through a feature that allows sharing.

Authorized technical personnel may access data only when reasonably necessary for maintenance, troubleshooting, legal compliance, or security purposes.

5. Community Content

Any content you voluntarily post in community spaces may be visible to other users.

Please consider carefully what information you choose to share publicly and follow our Terms of Use.

6. Sharing of Information

We do not sell personal information.

We may share information with:

- Payment processors
- Cloud hosting providers

- Analytics providers
- Customer support providers
- Legal authorities when required by law

All service providers are required to protect personal information appropriately.

7. Data Retention

We retain information only as long as necessary to:

- Provide services
- Comply with legal obligations
- Resolve disputes
- Enforce agreements

When accounts are deleted, information will be deleted or anonymized within a reasonable period unless retention is legally required.

If you require immediate deletion of information you shared, you can always delete it yourself as an author, or reach out to Your MUSE within the App or contact mariam@yourmuse.org to request the deletion.

8. Security

We implement reasonable administrative, technical, and organizational safeguards designed to protect personal information. However, no system can guarantee absolute security.

Please, share information mindfully and refrain from sharing sensitive data.

9. International Data Transfers

Your information may be transferred and processed in countries other than your country of residence. Where required, appropriate safeguards will be implemented.

10. Your Rights

Depending on your location, you may have rights to:

- Access your information
- Correct inaccurate information
- Delete information
- Restrict processing
- Object to processing
- Withdraw consent
- Receive a copy of your data

Requests may be submitted using the contact information below.

11. Children's Privacy

The Service is not intended for children under 18 years of age.

We do not knowingly collect information from children.

12. Cookies and Similar Technologies

The App may use cookies, SDKs, and similar technologies to:

- Authenticate users
- Improve functionality
- Analyze usage
- Maintain security

Users may manage certain preferences through device settings.

13. Third-Party Services

The App may integrate with third-party providers.

We are not responsible for the privacy practices of third-party services.

Users should review their privacy policies separately.

14. Data Deletion Requests

Users may request deletion of their account and personal information by contacting: mariam@yourmuse.org, or contacting Your MUSE within the App.

We will process requests in accordance with applicable laws.

15. Changes to This Privacy Policy

We may update this Privacy Policy periodically.

Material changes will be communicated through the App or by email where required.

16. Contact Us

Your MUSE

Email: mariam@yourmuse.org